



Phoenix Flying School

Trial Flying Lesson Terms and Conditions.

We want you to have a great time during your trial flight but please note that all Phoenix Flying School trial flying lessons are sold subject to the following terms and conditions.

1. Trial lessons vouchers purchased over the counter, by telephone or via the Phoenix flying School web site are valid for a period of 12 months from date of purchase and are not refundable (but are transferrable).
2. Phoenix Flying School reserves the right to cancel any flight without notice if the prevailing weather is deemed unsuitable for flying, or to cancel, postpone or re-schedule any flight for operational or aircraft serviceability reasons.
3. Cancellation or re-schedule requests must be made 24 hours prior to the flight time. Trial lesson participants failing to arrive for the flight with insufficient time remaining, or not arriving at all without any prior notice could lose the use of that voucher without a refund.
4. Trial lesson vouchers should be produced for inspection prior to the flight.
5. Trial flight participants should present themselves at least 10 mins. before to the booked flight time.
6. Trial flight participants are strongly advised to telephone the Flying School on 01909 481802 prior to departing for the lesson to confirm the booking, and the suitability of the prevailing weather for the flight.
7. For trial lessons booked in the 4-seat aircraft weather and airfield/aircraft performance constraints will mean this will only normally operate with a maximum of 3 persons on board.
8. All flying participants must be minimum age of 12 years old (adult supervision whilst on the airfield or Flying School premises is required for persons under 16 years old).
9. The Captain of the aircraft can at his/her discretion refuse entry to the aircraft for any reason. No refunds will be given if you are refused entry.
10. All trial lesson participants are to ensure they are in good health. If in doubt please seek medical advice from your GP before flying.
11. Each person is strongly advised to refrain from taking alcohol or drugs 24 hours prior to the flight. The Captain has the right to refuse entry to the aircraft any one he/she suspects is under the influence of drugs or alcohol.
12. Due to aircraft weight and balance safety considerations there are occupant weight limits. Please call 01909 481802 to check suitability.
13. Whilst every precaution is taken for the safety of all the operator cannot be held liable for loss, damage or injury which does not result from their negligence.
14. Those wishing to take cameras and other photographic equipment on the flight do so entirely at their own risk.